

# #1

## Check in Procedures

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### Read this First & Give to all Group Members

To Qualify for EXPRESS CHECK IN, you'll need to have COMPLETELY filled out forms 2, 3, & 4 and have them READY to present at our office 100% done at time of check in. **DO NOT** mail in to our office.

These forms are numbered as follow:

- 1.) #2 Arrival Agreement
- 2.) #3 Damage, Cleaning, & House Rules Form
- 3.) #4 Over Occupancy Form (may or may not be required)

We'll also need attached to these applicable forms the following copies:

- I.) Copies (front & back) of each person in the room/condos State Issued I.D.s
- II.) Copies (front & back) of the two people opening up their credit cards (two per room Required as outlined in the terms & conditions) for excessive damages ...regardless of if these have already been submitted for these identical cards – it's a potentially different charge.

Last but not least, your group must be 100% paid in full with all members with ZERO balances, all Terms & Conditions (TPA Tour Participant Agreements) turned in, as well as all credit card authorization to bill forms if you used a Credit Card to pay any portion of your trip. If your group does have a balance when you arrive to the island, not only will you not qualify for EXPRESS CHECK-IN, you'll be required to pay a \$100.00 per group service fee & the balance for processing since you are gravely slowing down our (and your) check in process.

Don't feel like filling these all out or making copies? That's fine, you'll still be required to fill these completely out prior to your check in to your unit on the island. We do not have a copy machine in our office on the island for your use. These copies are agreed in your terms & conditions, and you'll also get moved to the bottom of the check in list behind those that are ready to rock & roll.

### Spring Break 09' South Padre Island Check In Information

What to know before you go!

- 1.) **If you are flying**, we might suggest calling the airline listed on your tickets a minimum of 24 hours in advance to confirm your flights – Inertia will not be responsible for missed flights, nor unconfirmed flights. You are required to show up not less than 2 hours prior to departure – don't risk a denied boarding! Your flight is an E-Ticket, no paper tickets are issued nor sent to you by Inertia. You must have proper State – issued ID or be denied boarding. You will have a connection OR connections through Houston, Dallas, and/or multiple cities. It's important that you make your connecting flight, as Inertia is never responsible for missed connections. Once you arrive in McAllen, Harlingen, or Brownsville airports, you'll need to seek out the Inertia Tours-or-Go with JO! Travel Representative (indicated on your E Ticket) outside the front doors IF you've purchased an air-inclusive package with Inertia. If you do NOT have an airfare purchased with Inertia, you may call Go with JO! 956 423 7751 to buy airport transfers. You must do this in advance!!! Go with JO! vans/busses have these like "playing kids" graphics on them so you recognize them.

We do NOT handle airport transfers if you have NOT purchased airfare with your condo from our Company. Please don't blame us if you haven't made arrangements – not planning can make it expensive. Make sure you are courteous to your driver, and get specific information on your pickup times the following week. Tipping is of course appreciated for your driver, especially if you have heavy bags, be nice, \$1 will work. It's also important that you get your pick up information from your driver, don't forget

- 2.) **Inertia Tours contact information in South Padre:**

Normal Office Line open 10 am.-5 p.m CST.

800 821 2176

512 538 2572 FAX

NOTE: Our staff is also at all Inertia parties & events.

**Our line is JAMMED frequently during spring break.** Email us for faster service At: [tripinfo@inertiataours.com](mailto:tripinfo@inertiataours.com). **DO NOT repeatedly call our office** Do not try calling on Saturdays– we won't assist non-cooperative students. Leave one message & we **WILL return your call**...it can take some time.

Understand what type of property you've booked. If you read through the terms & conditions, you'll see that an efficiency & 1 bedroom condo has 1 bed in one room with a pull out couch. **Have 6 people in that unit? Well, obviously you'll be lacking enough beds for everyone** – you get what you pay for. Get an airbed at Wal Mart, or you can check one out at our office at no charge – bring bedding for that. ... if you fail to return the bed OR it is damaged, we do charge \$40 for the bed. *Occasionally*, properties do get changed for many reasons, including units in need of maintenance, owners selling their units, and other reasons. Please be aware that we re-accommodate groups to “like kind” properties as listed in your travel agreement to the best of our ability. Your vacation quality will not be solely determined by such a change; have no fear – this is an extremely rare circumstance.

### **Check – In Procedures:**

#1: Orientations & Check-in's **do not** occur prior to 3:30 p.m., CST on Saturdays. On Fridays & Sundays, they occur from 10 a.m. to our last flight arrival. Once you arrive to South Padre, (cross the causeway, or bridge, take a left on Padre Blvd (the main drag), head north approx. 1 mile. We are located across the street from the CVS Pharmacy. You can park at the next business, Island Services to bring check in documents across the street to 1515 Padre Blvd. Our suite is on the northside of the Wells Realty Building. Your whole group does not need to bring the docs at this initial document check & check in assignment time. The zip code if you want to Mapquest us is 78597 – google streetview is inaccurate here on the Island.

All check-in's to all properties occur at our office **never** at the property – don't waste your time trying. If you are coming in on a day other than Saturday and did not purchase a flight or bus from us, you must check in at our office from 10 a.m. to 5 p.m. CST. You can check out early as well if you desire.

#2: You will need to sign up for an orientation & check in number & time at our office. We only need the group leader in our office with all forms, not all group members – this slows down the process if everyone storms our office.. **EXPRESS CHECK IN IS AVAILABLE** IF YOU HAVE ALL CHECK IN FORMS COMPLETELY FILLED OUT & signed, AS WELL AS COPIES OF EVERYONE'S STATE ID in the room, front & back copies of the two credit cards to be opened for damages over what the Damage Coverage Protection Provides, and signed Authorization to Bill Credit Card forms by those two cardholders and in hand the valid credit cards (Visa, Mastercard, or Discover ONLY) that we run, but do not charge, in case of damages above & beyond the damage coverage protection. Don't have 2 credit cards in the group? You won't be checked in, so be prepared for this. You should have copies of them, & we require signatures.. You will be moved ahead of all others listed for check in times that are NOT express entry. No debit cards. **Check in's are first come, first serve. No matter what time you arrive, come to our office to get an orientation time. Express Check IN's go to the top of the list ahead of others that are not prepared.**

Please note: This makes our check in's 5-10x's faster, and you will get into your condo that much quicker. We know everyone is tired when they get there, but...we generally have 100's if not 1000 people to check in in a single day...this takes some time. Everyone will need their extra-heavy duty patience pants for this process. Being mentally prepared for an extended wait time is very important.

#3: We have a Welcome Party set up for all of our travelers where you get free Miller Lite tappers from 11 a.m.-6 p.m provide you take the \$6 lunch option & are 21....head over there & enjoy your wait there rather than at our office – we get you a coupon/ticket for the Welcome Party once your documentation is verified. **Understand that your wait time for orientation & check in may be as long as 3-4 hours.** You MUST go through orientation to check into your property, as this saves both you, and us, a lot of aggravation by giving the info– you've paid for it, you might as well take advantage of it. We know that you'll be tired, but this is all worth it to party with all these people.

#4: Once your time for your orientation & check in comes, the whole group needs to come to the office. The group leader needs to enter the office & tell our staff their group is ready. Again, we do not need your entire posse in the office until called. Be prepared for a short wait of 10-15 minutes. All roommates must be present for orientation & check in, unless you have received written email permission to the contrary. As a group leader, you will need the following documents/items made ready for check in (if you haven't already done this via Express Check in.

**Everyone in your group present -Have in hand your “ok to check in” form we provide when you first arrived**

Once checked in, you & your group need to inspect your condo right away, note any damages/missing items to our office by 12 midnight the day you check in to the drop box in writing. If you fail to return the form, we'll assume that the unit is in perfect condition, & you'll be held responsible for any/all damages or missing items. Your friends' credit cards at risk as all units have already been checked prior to your arrival.

**Money-** Bring money, as in cash or travelers checks. If you decide to purchase our optional event package, you'll need it. 99% of our clients do. We don't accept personal checks or credit cards for it. Get events others cannot at a discount. We recommend pre-purchasing the party package for the discounted \$99 per person. You must purchase a minimum of 10 days prior to your arrival to qualify for the discounted VIP rate. Your cost onsite is \$25-\$40 per person higher.

**You must proceed through orientation first.** This takes 20 minutes, and you'll be told important items pertaining to condo & eviction policies, and common sense advice on the best deals & parties. **If someone in your group is unruly or extremely intoxicated, your group will be removed by security & not checked in until the end.** Next, we discuss our parties & the weeks itinerary called the Red Carpet Event Package. You'll want to buy it if you're smart – Inertia parties do sell out & with the package, you're guaranteed line-cutting & admittance, no matter what. Every year we witness literally hundreds of students that wait in line & can't get in. Plus, it ends arguments between you & your group as to "where to go" as it will be all set up, and we'll have a great party. Less money out of your pockets here.

Here, we also give you your meal & party package tickets. Treat them like cash (i.e...a concert ticket) if you lose them or get them stolen, we don't replace them without a full charge (\$30 on the meal tickets). The meals do not include \$2.00 tax/tip. Please write your names on the back of all tickets. If your roommates get wasted, it can turn into a ticket shuffle & people get all worked up & upset then. We encourage you as we were past servers to not be rude. Inertia & its students are seen as the elite travelers & party people by businesses on the island, act accordingly. **People that take issue with our required tip are dipsticks.** Be a server sometime and you'll get it. Also, tipping just the minimum is fine, but seriously...an extra buck will get you that much better service. Some wait times on meals is to be expected. Some morons expect like Filet Mignon, or "any restaurant" or "any meal." No. The menus are pre-set with 2-4 choices.

Once you are done with orientation, you'll have a 10-15 minute wait for your keys & security wristbands at our key station in our office. You'll be given your hotel security wristbands, as well as Inertia wristbands at that time. Do not lose them or take them off, as you will have to pay a \$100.00 replacement fee & security might hassle you. Also...you will NOT receive express club entry without them on with your party tickets. If you get caught trying to sneak people that haven't paid into a unit you will be evicted (all of you in condo) with no refund. You paid – make them.

Finally, you'll be given your keys and a map to your condo property. Don't lose your keys (again, there's a fee, South Padre will fee you to death). Remember our office hours are 10 a.m.-5 p.m. everyday but Saturday. Saturday, we're open 9 a.m.-12 midnight. If you have any questions - our staff are at all of our events. This will save you a trip.

Condos do not have daily maid service. Remember, theft can occur when doors are not locked! You will be issued one parking space per 6 individuals or condo.(i.e...2 bedrooms & less = one parking permit, 3 bedrooms = 2 permits). Your check in Check List/Inspection form is due by 12 midnight the day you check in.

You must check out with all keys returned to the drop box at our office by 9:30 a.m. on your check out day, if you so desire. If you fail to return your keys by that time, you will be charged \$250 on the credit cards for late check out. A perfect unit is considered a unit with all towels in the tub, all trash bagged & tied, floors swept, and dishes loaded in the dishwasher. Excessive cleaning charges will be billed to open credit cards and are not covered by the Damage Coverage Protection. Don't throw stuff from your balcony, and do NOT smoke in units or face eviction or fines.

#### Other Quick Tips:

If you are arriving March 14<sup>th</sup> or March 21<sup>st</sup>, expect a two to as much as six hour wait to get across the causeway (bridge) from the mainland to the Island. The good news is...30,000 students will be on the Island...the bad news is...traffic is a pure joke. Be prepared psychologically for the wait time. Get snacks & go poddy if you are driving in at Brownsville or Harlingen, or you'll be super sorry. Try to arrive before 1 pm to the island, or after 6 p.m. for this reason. Bring Beer & Booze if you can. Texas CARRYOUT is 20-40% more expensive than you Yanks pay.

Bring sufficient money on your vacation. You've spent good money on a room, drove maybe 24 hours, and have \$100 to spend --that's retarded. South Padre will cost you some money, having fun almost always costs money, so plan ahead. \$400-\$800 is our minimum recommendation; use your personal judgment as well. An ATM card just in case is a good idea. If you're Mr. Big Pimp, bring a straight G --we guess. Drink some before you go out of course.

Speaking of money, some money saving tips:

- 1.) There's a Wal Mart in Port Isabel. (the City just across the bridge on the mainland from Padre) Buy your stuff there, right before you cross the bridge to the Island.
- 2.) The Blue Marlin IGA is the supermarket out on the island. The prices actually aren't that bad cuz' of the wal mart on the mainland. CVS also has some grub/sunscreen/etc.

- 3.) Use Ben's Liquor Warehouse down by the Isla Grand & Saida for your bevies. Don't buy glass, you can't bring that on the beach. Want a keg? That's cool, they're legal on the beach in Padre, get one from Ben's. Want to bring a keg to your condo? That's not cool, you'll be automatically evicted. Under 21 & drinking bevies? Stay off the beach with em' that's our advice to you or the 5-0 will pinch.
- 4.) Keep munchies handy...almost all units have at least a kitchenette. Chips & salsa are super cheap, as is a case of Coke or Coors & sandwich supplies. Don't steal your roommate's beer either, borracho boy.
- 5.) Arrive early to our parties. Almost always a \$2 drink special until 11 p.m.

ATTIRE: South Padre does not have a dress code – you can wear flip flops out if you want – but guys must have a shirt on & shoes to enter for Health Code. Bring (2) swimsuits if possible. Your group will have their souvenir photo taken on the Red Carpet by the photo wall on Sunday Night at Mooncussers. Girls get a free glass of champagne as they come off the carpet too on Sunday, provided they are 21+ at the fashion show party. Bring nice shit to wear that night.

Use our parties to party. If you party in the condos after 11 pm, you'll get evicted. Remember, we aren't talking about having a couple of drinks before the bar here (it's reasonable)...but if there is a noise complaint, you're evicted. Guess what? We don't offer refunds or any assistance for evicted travelers. We have a zero tolerance policy. Make friends with the condo/hotel staff. They can make your vacation even that much better. Have tough security? Be nice to them, buy them grub, toss em' a t shirt & some beads. It works, they are sorely underpaid & get sick of dealing with drunks.

Do our events. You came on spring break to have fun, not lay in your condo wasted all day & night how boring is that?! Let's party & do some killer events & parties. Inertia is respected as the student travel leader & event provider on the island, not the ones that bring down to drink Natty Light alone complaining in their condos. Boring.

**Be friendly**!!! Nothing will get you further fun & excitement wise than saying HI to everyone (every single person,) you meet (guys & girls) & introducing yourself. Most people forget that the perfect ice-breaker is saying **Hi!** If you're stuck up, you suck, and your trip might, too. Be cool, invite those hotties with you to the party! You'll notice immediately that other, non-Inertia students seek out our students because of this. We promise you a killer week if you do. Nothing is better than a friendly face or two each night to do a shot with, enter a wet t shirt contest with, etc

Be honest with your friends. This is spring break. People hook up. People get drunk. Don't make pacts (we won't separate no matter what, or the "we all MUST meet up at the end of the night", etc.) cuz they don't work. We have 2000+ at some of our parties...you can **& will get separated** – don't panic. Have a plan. We recommend the buddy system, which means one person you can be honest with as to where you are going. If you're that buddy, don't back YOUR buddy into lying to you! We want everyone to be fun but safe. Oh yeah, have you heard of this invention called condoms? Don't bring home an unwanted souvenir! What happens in Padre, stays in Padre, in all ways, AGREED?!!!

All Inertia events to party package ticket holders are guaranteed admittance prior to 11 pm, and are 18 years of age or older to attend. The drinking age is 21.....don't buy/use drugs in Padre. Texas PD are hard-core on that. Have a moron friend that's always "the drunkest guy?" – take care of them, because we won't. The clubs get so packed, the security is fairly unforgiving. If you fight at our event, your wristbands are all yanked, plus you'll see the Padre Jail. Cabs are super cheap. Don't drink before the Party Cruise. Why would you use your party materials instead of ours, silly! Know when to stop, people! Also, slam a bottle of water before bed – helps the hangovers – lots & lots of aqua.

Inertia Staff are there to assist & help you have fun, but not listen to, nor be blamed for, your bad attitude or minor problems. Yes, you might have a small inconvenience, or problem, you're going somewhere that's nuts-busy. You might laugh, but we've been blamed for even a cloudy day. **Lighten up!** You only have one hard-earned week, right?!!! If you have a problem, go to the office, be civil, fill out a Resolution Form, and we will address your issue if it's reasonable --- if it's not, we're not apt to address it.

*Please* don't bull-rush our Celebrities. All of our Travelers are **GUARANTEED** to meet our celebrities with a party package. Be polite, you'd be surprised that they want to meet you just as much. We don't hire jerks. We have lots of camera crews at work for the movies & shows that are being filmed live at our events. If you're being asked to move for a shot, think about how cool of a story that will be when you get home...so help us !!! This year Jackass is filming!

**Finally**, don't get scammed onsite by fake "mtv" staff selling tickets door to door to a "mtv" party etc – MTV is in Florida this year, NOT South Padre. Only buy events/tickets from Inertia Staff as we are a credible, brick & mortar business on the island. We do not and cannot assist those that choose to ignore our warnings with refunds. Sadly, every year students are scammed on the island by roaming "promoters" or other imitators of Inertia Tours – if they don't have an office or aren't members of the Better Business Bureau, you are setting yourself up for this. Just say "no thanks" and you already are going to the biggest parties with Inertia anyway. THANKS – INERTIA TOURS

